

To Ministry of Health
Islamic Republic of Iran
Tehran- Iran

Subject: Notification about a counterfeit detected in Iran Market

Dear Sir,

This is to notify you about a counterfeit case detected in Iran market related to the product ZAVICEFTA 2g/0.5g vials lot# 2006E2.

Pfizer received a complaint through email from a customer in Iran enquiring about Zavicefta packs authenticity for Lot # 2006E2 (one sample) and lot # 24K03800 (two samples), which were brought by a traveler with an unknown location. The complaint was logged into the Pfizer quality management system for further investigation.

Pfizer Global Security performed a preliminary investigation by visual assessment of the photos provided related to lot# 2006E2, the investigation concluded the following:

The vial displays artwork version F5381789, which corresponds to Turkish market product. There are multiple signs of counterfeit when compared to this artwork version as below:

- Data matrix code has low quality and doesn't match the one on the artwork.
- Incorrect expiry date 05/2027 – should be 03/2025 as per a Certificate of Conformance found in SAP.
- The Pfizer logo on the pack is with low quality and incorrect font.
- The word ZAVICEFTA has the letter “f” and “t” connected to each other.
- The product name is missing the registered trademark symbol.

Upon reviewing the lot distribution data, we confirm that lot # 2006E2 of authentic Pfizer product was not shipped to Iran and has already expired. And the reporter confirmed that the product was given to him as a gift from a traveler from an unknown location.

Based on the above information, we confirm that the product in question was not manufactured nor distributed by Pfizer or its authorized distributor in Iran.

Please reach out for any further clarification Sincerely.

DocuSigned by:

Liesbeth van Gorkom

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Liesbeth van Gorkom
General Manager
Pfizer Export B.V.

